



A BSI Integration Partner

Senior AV Systems Engineer

Title: Senior AV Systems Engineer
Reports to: Director of Engineering & Programming
Class: Full-Time
Type: Salary
Revised: 2/23/2023

Primary Role:

Responsible for providing pre and post-sales Engineering support to sales and technical staff on any electronic systems designed. Must have ability to effectively communicate with internal and external customers.

Responsibilities:

1. Provide sales and technical staff with technical support on both a pre and post sales basis
2. Provide high end technical support for customer related service issues
3. Assist sales staff with joint sales calls to customer site. This may require the System Engineer to perform technical presentations and provide support
4. Assist sales and estimating staff by providing support with system design
5. Manage vendor relationships by addressing product updates, product problems, and high-end troubleshooting issues
6. Develop and maintain knowledge of current and new technologies that company offers
7. Assist with training internal technical or sales staff on new products
8. Other duties as required or assigned by company management

Accountability:

The Systems Engineer will be accountable to the Director of Engineering & Programming. Secondary accountability will be to the other management team members, employees and customers of the company.

Qualifications:

The Systems Engineer shall possess a minimum of three years working as a Senior Engineer designing AV Systems. A 4-year Bachelor's degree is preferred. This person must be able to manage multiple tasks simultaneously and work well with other people.

Travel:

Some out of town travel required. Primary work is in the state of Wisconsin, but nation wide travel may be required depending upon the client.



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Additional Skills and Abilities:

1. Excellent written and verbal communication skills.
2. Must be responsible, self-motivated, self-starter, personable and well-organized.
3. Superior customer service skills to deal with both internal and external customers.
4. Ability to manage multiple tasks simultaneously.
5. Strong interpersonal skills; ability to work with diverse groups.
6. Proficiency in the use of personal computers including such programs as MS Word, Excel, Access, PowerPoint and Outlook.
7. Experience using D-Tools and AutoCAD.
8. Ability to demonstrate planning, organizing and implementing skills which allow the successful completion of a project by a specific due date.
9. Must be able to effectively handle stressful situations.
10. Must be able to read and effectively interpret general business documentation.
11. Valid and current drivers license.

Physical, Mental and Environmental Requirements:

1. Employee is required to stand, walk, climb, sit and use hands and fingers.
2. Some light lifting of objects is required.
3. Reaching, grasping and carrying activities also required.
4. The noise level in the work environment is usually moderate.
5. Although most work is performed inside, occasional outside activities are subject to seasonal temperature fluctuations.

This job description does not list all the duties of the job. You may be asked by supervisors or management to perform other instructions and duties. You will be evaluated in part based upon your performance of the tasks listed in this job description.

Management has the right to revise this description at any time. The job description is not a contract for employment, and either you or the employer may terminate employment at any time, for any reason as outlined in the employee manual or other written agreement.

To apply, contact Justin Gauthier at jgauthier@smartspacezwi.com with your resume.